





- a. No WiFi networks in range of the USB WiFi Antenna. Try moving or re-adjust the USB WiFi Antenna.
- b. Check to make sure that the small USB end of the cable is properly inserted fully into the USB Antenna's connector.
- c. Make sure to use the main USB connector of the USB cable and that it is inserted into the USB Port of the CC Vector Repeater. After above is checked, click Rescan. Call C. Crane at (800) 522-8863 if you are still not able to see any "Network Names" in Step "D".

Troubleshooting and Tips - Continued

2. The "Status" shows "Connected" and "Internet Access" shows "No"

In some cases, if you are at a public WiFi such as an RV Park, Hotel, Hospital, coffee shop, etc. that requires a Username & password, or to accept the User's Terms and Agreement, open your internet browser and follow their instructions.

3. If your CC Vector WiFi Repeater is not working as it should, dropping connections or not being responsive, you should first do a reset of the repeater to see if the problems persist. Other scenarios where you might want to reset your repeater is if you've forgotten the password or misconfigured it and can't get access anymore.

To reset your CC Vector WiFi Repeater please follow these steps:

- Power up your CC Vector.
- Press and hold the reset button on the bottom of the unit for 15 seconds (Use a paper clip or a non-sharp object).
- Repeat Steps A1 through G.

This process usually works for resetting the CC Vector WiFi Repeater to its factory setting.

4. Error Messages

"WiFi Connection Failed" - Most likely the password entered for the selected Network to repeat is incorrect. Re-enter correct password.

"Connection lost – The Device connection lost" - Your device has lost connection with the CCRANE Network. Most likely your computer, laptop or smartphone re-connected to another nearby network instead of the CCRANE network. Please check your connection to the CCRANE network.

Additional Tips

- Some devices such as smartphones, tablets, printers, etc. offer WPS as an alternate form of WiFi connection which does not require a password.
- To connect devices to the CC Vector without entering a password, press the "**WPS**"(••) button when prompted by your device to connect. Check the WPS instructions for your computer or WiFi device.

"WPS" (••) button

- For best performance we recommend 5 to 15 feet of separation between the CC Vector and the USB Antenna.
- In some cases you may receive faster WiFi by rotating the USB Antenna horizontally, making sure to aim the broad side towards the distant WiFi network.
- It is normal to receive some speed reduction when repeating a WiFi network (because it has to deliver the signal twice).

Please visit our website at ccrane.com for additional information.

For More Speed connect a WiFi Router - (Not Required)

WiFi speed is variable and depends on distance and other conditions. The CC Vector provides enough speed for browsing the Internet with several devices or streaming video on one device. To improve the WiFi speed on all your devices connect a WiFi router (not included) to the #2 LAN port of the CC Vector.

- 1) Setup the CC Vector normally using the included directions.
- 2) Confirm that the CC Vector is working by browsing the Internet while wirelessly connected to it.
- 3) Connect the included 18" network cable (or use your own longer network cable) to the #2 LAN port of the CC Vector.



Back of CC Vector

4) Connect the other end of the network cable to the "Internet" or "WAN" port on the back of your WiFi router.

Wireless Router



5) Test the setup by wirelessly connecting your computer or other device to the router's WiFi signal and browse the Internet.

Cold Weather Protection – Below 32° for the Super USB WiFi Antenna DX

The Super USB WiFi Antenna DX is designed to be used inside however it can be used outside as long as it is weather proofed or in a protected location. It can become intermittent at about 32 degrees F. Here is a simple suggestion to give it another 10 degrees of protection down to about 22 degrees. The Super DX creates a small amount of heat that can be retained by using a 12" long piece of pipe insulation made for 1-1/2" outside diameter pipe. Three layers of electric tape can be used to compress and seal the top. It is best to leave the bottom open for drainage. We suggest removing the insulation when the weather has warmed for the season or when it approaches 75° F. The unit can be damaged or its lifetime reduced if operated at high temperatures. For temperatures below 22 degrees F you could add another layer of pipe insulation. These suggestions are for experimentation at your own risk.



Please read these IMPORTANT SAFETY WARNINGS before use. It is important to read and understand all instructions.



Lightning

You may need to ground your antenna if you live in an area prone to lightning.

Power Lines

Never mount an antenna near power lines. If a power line falls and comes into contact with your antenna, DO NOT TRY TO REMOVE IT. Call your local power company.

Wind

Installing an antenna on windy days can be dangerous. Slight winds can create strong forces against the antenna equipment. If you have any doubts about your ability to install the antenna safely, please hire a licensed, bonded professional to do the work. C. Crane is not responsible or liable for damage or injury resulting from antenna installations.

- 1. Read and understand all safety and operating instructions prior to installing the antenna. Retain Instructions: The safety and operating instructions should be retained for future reference.
- 2. Water and Moisture: Coaxial sealant around openings and connections of antenna will prevent damage when used outdoors. Use device in a vertical position.
- 3. Never use a utility pole to mount the device and antenna or to use as a support. Never climb a utility pole.
- 4. Antenna installations can be dangerous because many times it involves the use of a ladder and a possible fall. Do Not install antenna on a wet, snowy or windy day or if a thunderstorm is approaching especially when on top of a building or ladder.
- 5. The antenna can be struck by lightning, which can be fatal. We recommend a licensed and insured installation by a qualified person.
- 6. In the event of storms, disconnect the antenna. This will prevent damage caused by lightning.
- 7. The installation or dismantling of any antenna near power lines is dangerous. Each year hundreds of people are killed or injured while attempting to install or dismantle an antenna.

Tips to protect your house and contents from lightning: *http://www.lightningsafety.com/nlsi_lhm/lEEE_Guide.pdf*